




We love making it together.

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A person's hands are shown writing in a notebook on a desk. The notebook is open, and the person is using a pen to write. There are several travel-related items on the desk, including a small potted succulent, a travel brochure, and a small container. The background is a soft, out-of-focus image of a person's arm and hand.

# So that everyone can play a part in the creation of their own trip.

**To know us better**  
and collaborate.

## Together.

Together with agencies to enhance the uniqueness of the territory and be close to the travellers. Together with travellers to provide an appropriate, unique and creative service. Close to facilities and partners to offer all-encompassing top-quality experiences. We believe in the richness of human relationships.

## Our strength.

Reliability and professionalism of experts with networks and decades of experience in the sector, combined with the energy and enthusiasm of a new company. Participative process in the creation of every trip, to satisfy realistic and individual needs and wants. Genuine willingness and listening skills, to provide appropriate services in total security and comfort. Determination and competence that allow us to overcome all obstacles.

## Values.

### **PASSION**

For our work and for enriching experiences. This allows us to create unforgettable journeys.

### **EXPERIENCE**

Made up of study, amusement, dreams, work, travel and dedication. Elements we combine meticulously to create places which are always different.

### **KINDNESS**

We like to think that, when you call us, you can see our smile.

### **ABILITY TO LISTEN**

This allows us to be in tune and closely work together with others: colleagues, travellers and partners. We look after those who choose us.

### **ASSURANCE**

The best service guaranteed by the best providers. Safety and peace of mind are essential when you travel.

### **MISSION**

Together with agencies and travellers, we create unique places for unforgettable journeys.

A person stands on a rocky mountain peak, looking out over a vast, hazy mountain range. The scene is bathed in the warm, golden light of sunrise or sunset, creating a sense of tranquility and adventure. The mountains in the background are layered and shrouded in mist, adding depth to the landscape.

# Visiting unique places, living authentic experiences.

## MISSION

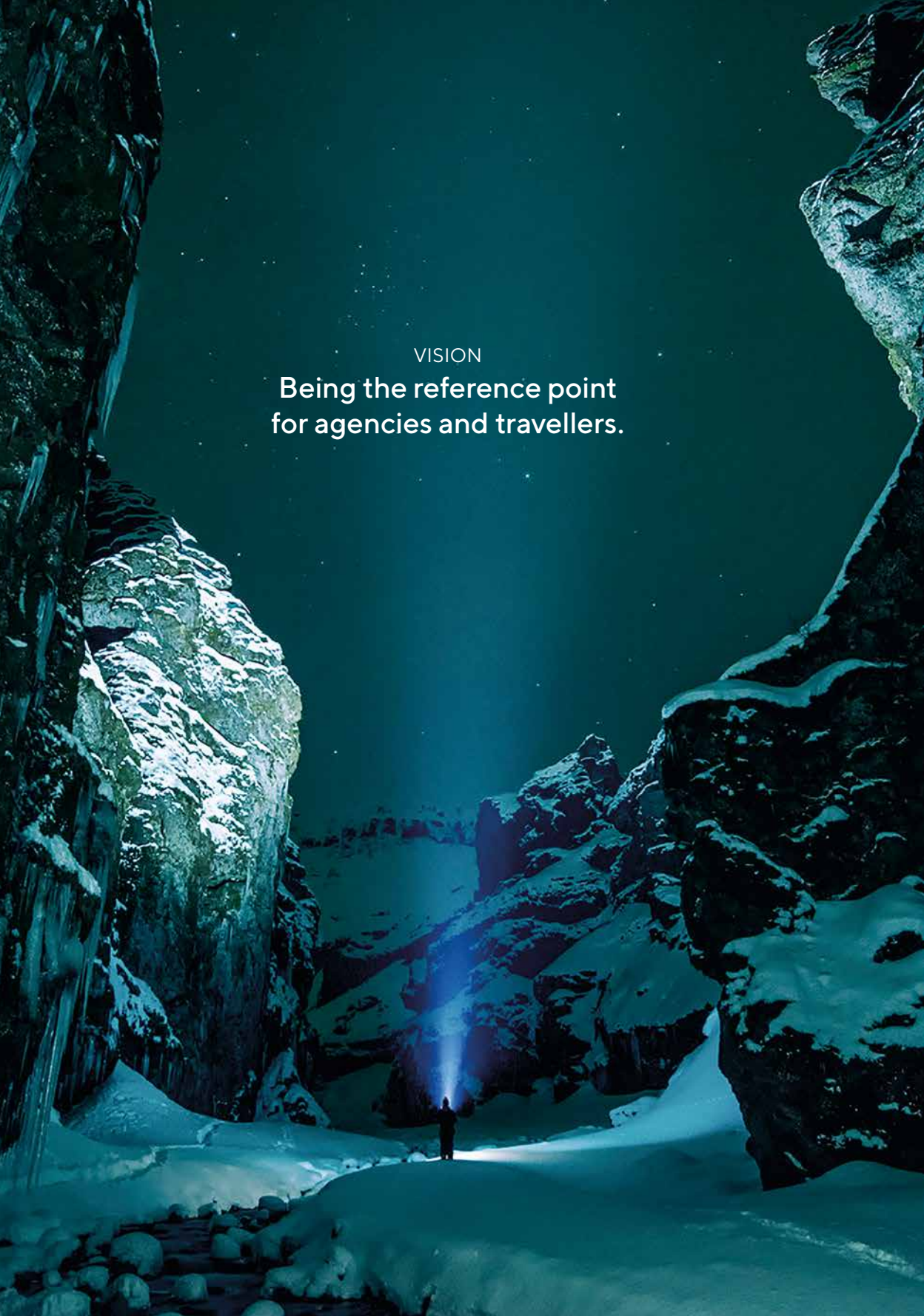
Together with agencies and travellers,  
we create unique places for unforgettable journeys.

## By creo.

Our trips, our proposals, **first-hand experiences**, making it possible to discover the destination with all its dimensions, experiencing the most enchanting sides, hidden aspects and features, without missing out on the most popular landmarks. Places which will create unforgettable memories for those who visit the for the first time, and revive the pleasure of discovery for those who want to visit them again.

## Places of...

Travel proposals created for those visiting a place for the first time.  
**A journey of unmissable and unique stops which characterize each destination:** monuments, natural areas, suggestive cities, cultural and symbolic sites which tell the story of a country in its essence.



#### VISION

Being the reference point  
for agencies and travellers.

# I Create my locations. I Customise my trip.

## **creo Experience.**

*Experience* is the product line that makes it possible to enjoy every aspect of the destination; colours, tastes, smells which invigorate the senses and turn them into unforgettable memories.

Tours, packages, excursions and guided visits for those who wish to experience real emotions, **explore places**, get to know the locals, move about as an aware traveller.

## **creo Smart.**

A product line which makes the most wonderful destinations in the world **accessible**, without denying yourself customised solutions. This is possible thanks to a careful selection of accommodations, excursions and means of transport at a reasonable price. Ideal for those seeking more economical journeys or for those who prefer authentic experiences to hotel comforts.

# Packages tours.

‘A possible choice,  
but certainly not the only one.

## I create my trip.

We make every trip a unique experience, **customising every itinerary** adapting it to individual needs and wants. Our mini tours are holiday proposals designed, tailored and created with care, with the aim of taking travellers on a discovery of the destination by **combining exciting stop-off**

**and experiences.** For each location, we bring together activities, excursions and special attractions to offer you unparalleled experiences, which you can book in advance for all our destinations. Agencies and clients together, design personalized trips in a competent and creative manner.

## Individual trips.

Travel suggestions with daily **departures** or on specific days. These proposals, suggested by our specialists, can be accepted or customised according to the needs and wants of each individual client. These *Individual trips* may be confirmed with or without transport, with or without guides, and also as group trips.

**A tailor-made trip** in all its versatility.

## Fly & Drive.

Trips built to **discover the destination with greater freedom** in a rental car, with the certainty of having a reservation in all the hotels along the planned itinerary. *Fly & Drive* trips are **totally customisable**, with the possibility of further improving the journey by booking excursions and attractions in advance.

## Accompanied.

Predefined itineraries with **guaranteed departures.** Trips which are ideal for those who want to visit these destinations totally relaxed, in the hands of expert **local guides** (most of whom speak Italian) who lead the group to the discovery of the country. These **shared** trips bring together various Italian clients in a single group. The itinerary involves staying in standard or superior rooms and any special requirements can be accommodated when booking. *Accompanied* trips can be customised by adding individual services at the start or at the end of the tour.





# Dedicated to them.

We work closely together with our partners to **offer top-level services and great rates**, so that every trip, holiday and reservation is unique. Any offers or discounts from our partners (hotels, tours, companies), which are especially beneficial for our clients, will be communicated at the time of booking. In any case, we always guarantee:

## Special discounts.

### NEWLYWEDS DISCOUNT

Show your certificate of marriage and get a 140 Euro discount per couple.

### FAMILY DISCOUNT

Family units of at least four people get a discount equal to the price of one *creo safe trip* instalment.

### REPEAT CUSTOMERS DISCOUNT

Those who have already travelled with us get a 75 Euro discount.

### SOLOS DISCOUNT

Solo travellers get a 75 Euro discount.

### BIRTHDAY SURPRISE

Those who celebrate their birthday when travelling receive a gift.

*The above-mentioned discounts are valid for packages consisting of air travel and stays of at least 7 nights. The promotions cannot be combined.*

## Fixed-prices.

We work alongside travel agents to manage client bookings with simplicity. Once a reservation has been confirmed, the price is fixed: **the price will not change**, regardless of any currency fluctuations. We like to think that once the travel details have been defined, our travellers can dedicate their free time to dreaming about the locations they will soon visit, without any further worries.



**creo accompanies travellers  
at all times, before, during  
and after the trip.**

We constantly assist  
our travellers,  
from booking  
to the moment  
of returning home.

We do it thanks to  
our customer service,  
available 24hrs a day,  
and our local partners  
on site, a fundamental  
reference throughout  
the trip.

# Advantages, insurance and cancellation policy.

**creo** cares about **passenger safety**.

We closely collaborate with sector operators that are highly experienced in handling insurance coverages in tourism and we offer quick and complete solutions, allowing clients to **enjoy a seamless holiday** at all times.

## Insurance.

Our insurances have no limitations due to pandemics or unforeseeable circumstances.

The **Creo Base Safe Trip** package is included in all bookings and cover the following:

24h assistance; insurance package covering cancellation, medical and luggage; booking management; discounts from our partners.

The **Creo Plus Safe Trip** package is an optional supplementary insurance policy offering even greater security and flexibility in booking management, for total security guaranteed.

## Cancellation penalties.

A policy in line with the **creo** philosophy: **15% Single penalty** on the package amount up to 5 days from departure, 100% for just 4 days prior to the departure date (excluding non-refundable costs).

## Agency commissions.

Simplicity and collaboration: the commission will be **calculated on the total amount shown on the contract** (excluding taxes). The services, including the **Creo Base Safe Trip** and the **Creo Plus Safe Trip** quota, are subject to commissions.

Creo Safe Trip	Base Includes the base insurance policy (covered in all travel packages)	Plus Additional services compared to Base
ALL RISKS cancellation for <b>documentable</b> reasons (including Covid or self-quarantine)	●	
Cancellation for any reason, even not documentable		●
Personal complete medical assistance with health facility operative 24h (maximum amount abroad €10,000)	●	
Personal complete medical assistance with health facility operative 24h (maximum amount abroad €500,000)		●
Coverage for luggage loss or theft	●	
Travellers civil liability insurance	●	
Flight delay compensation	●	
Rebooking fees		●
Travel expenses reimbursement due to repatriation		●
Zero risks travel guarantee (coverage of unforeseeable circumstances)		●
Travel agency fees guarantee		●
Covid-19 Special Guarantees		
Rebooking fees due to delayed return		●
Coverage for extended stays		●
Reimbursement of travel expenses in case of early return		●
Reimbursement of extended stays costs		●

# United States of America.



Here are our first destinations.

**The places, let's create them together.**

A boundless country with unequalled scenery: from the breathtaking Grand Canyon to endless beaches, from snowy mountain peaks to bustling metropolises to be seen in awe while strolling.



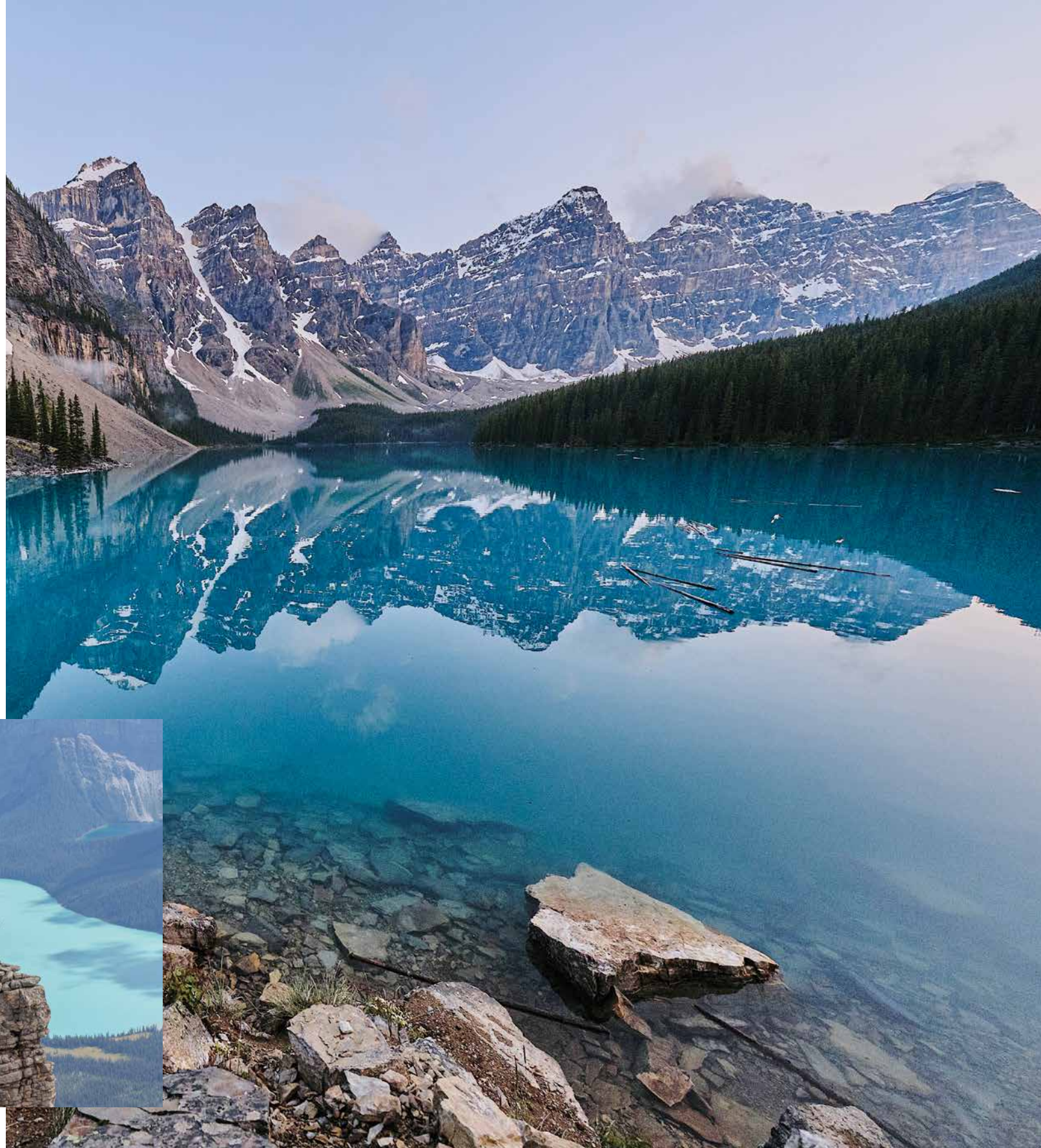
# Canada.



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**The places, let's create them together.**

Precious natural forests and mountain regions abundant in lakes; the Rocky Mountains, Niagara Falls, the Aurora Borealis, vast parks and nature reserves. As well as cities teeming with people, sports events, cultural and food and beverage festivals.



# The Caribbean and Central America.



Here are our first destinations.

**The places, let's create them together.**

An area of the planet boasting a vast array of wildlife biodiversity and vegetable species. Divine beaches and crystal clear seas, archaeological sites of immense charm and vibrant cities, rich in history and cultures.



# Japan.



Here are our first destinations.

**The places, let's create them together.**

A truly unique country, of an ancient culture and great spirituality. Endless temples and gardens blending with skyscrapers and colours, creating a place of rare charm and incredible beauty.



# Indian Ocean.

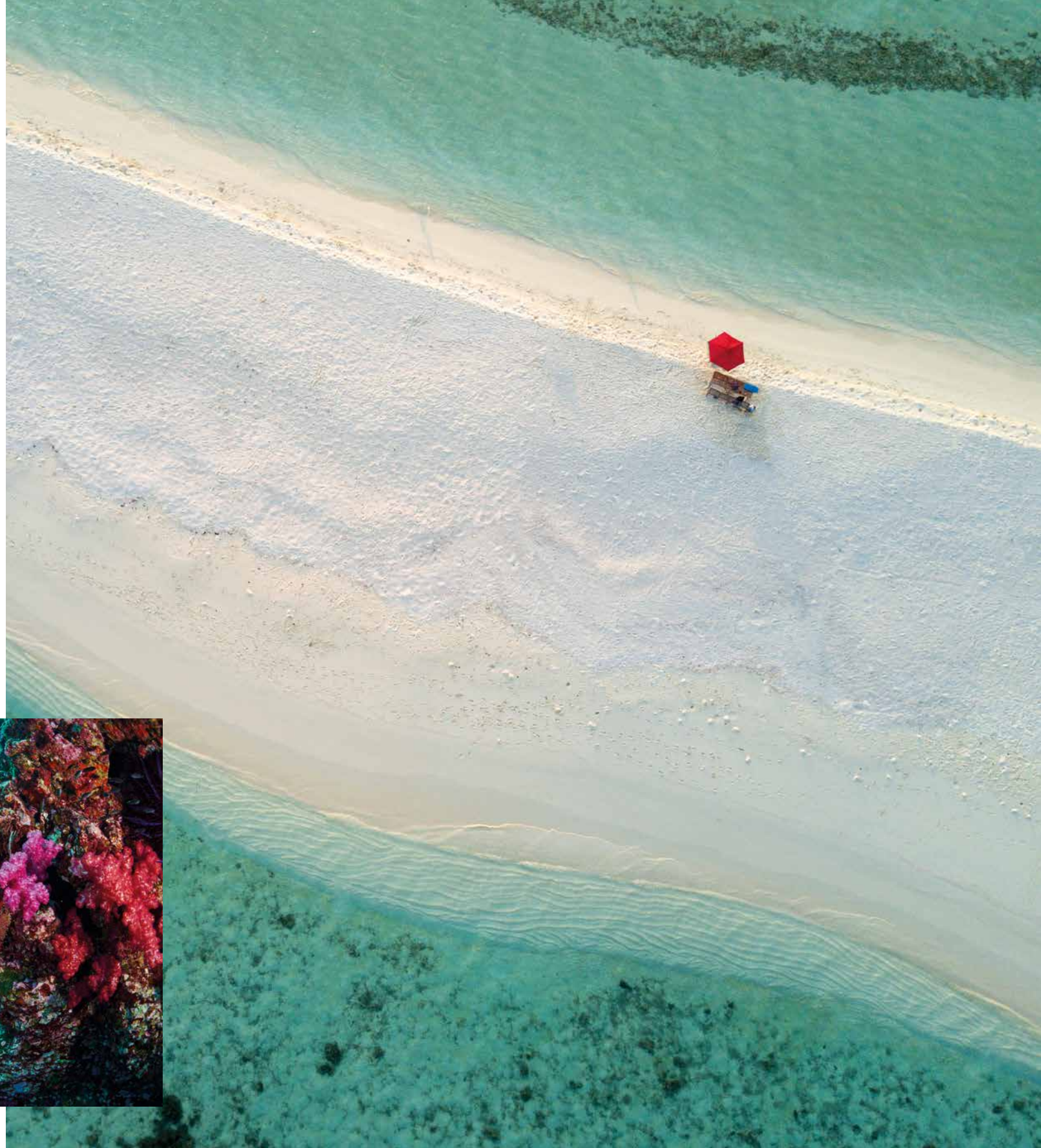


Here are our first destinations.

**The places, let's create them together.**

The smallest of the oceans and yet the most charming. A nature sanctuary with turquoise waters filled with coral, white sand beaches and lush vegetation.

Archipelagos, islands and reefs to be enjoyed as you relax or get involved in excursions and sporting activities.



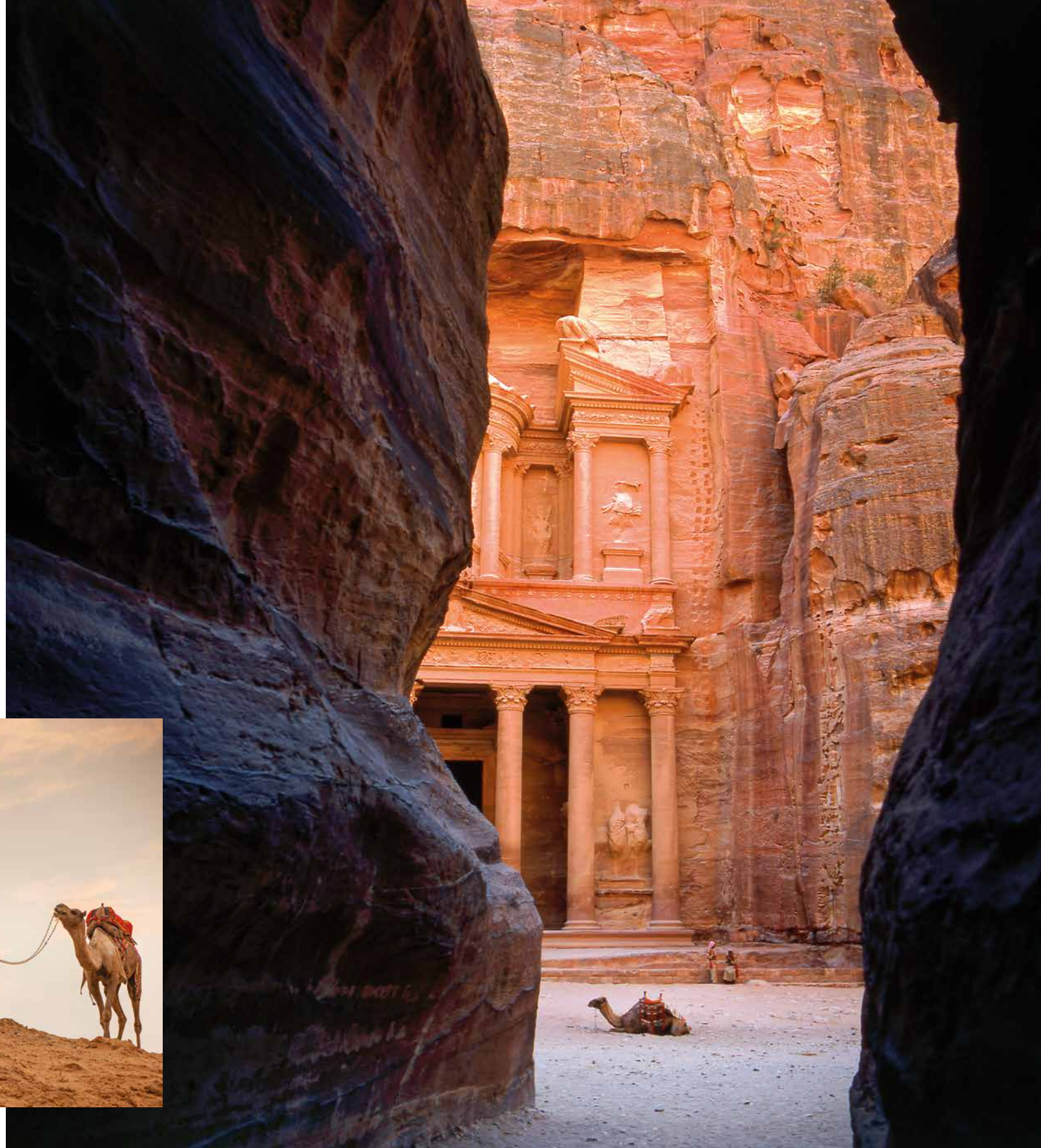
# The Middle East.



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**The places, let's create them together.**

Places where you can find some of the richest and most precious archaeological sites on the planet, like Petra, in Jordan, one of the seven wonders of the world, or Israel with its artistic and cultural heritage, that invites you to discover the great varieties of its religious traditions.



# French Polynesia.

▲  
Here are our first destinations.  
**The places, let's create them together.**

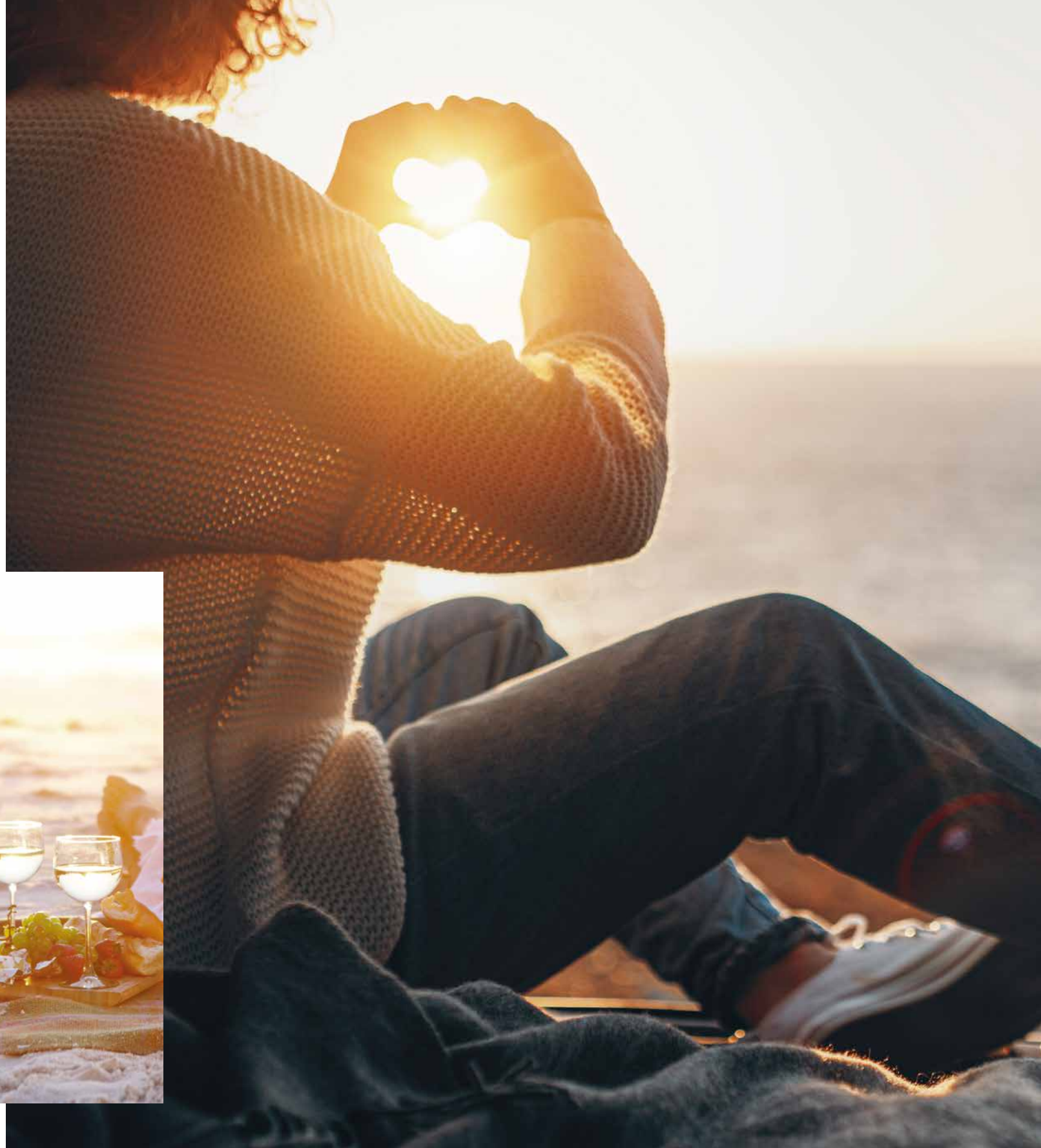
Turquoise waters, volcanic mountains and steep slopes brimming with tropical vegetation, streams and waterfalls.  
A tropical paradise bringing together islands surrounded by a crystal clear sea and splendid colonial style cities.



# Honeymoons.

Here are our first destinations.  
**The places, let's create them together.**

Your trip is an investment in happiness.



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**USEFUL INFORMATION**

Insurance  
General Sales Conditions  
Safety Information  
Useful info before you set off

Standard Information form  
Useful destination news  
**Creo**.travel address

